

## **Permanent and interim opportunities**

**Bulletin No. 75**

**12 June 2008**

**Permanent  
role**

**east**THAMES

**Stratford,  
East London**

# **Assistant Director – Care and Support Services**

**c.£80k plus PRP plus Pension**

*This is a great opportunity to join an innovative, forward-thinking organisation based in one of the most exciting parts of the country. East Thames Group owns and manages more than 13,500 homes across east London and Essex, with a £100m annual turnover.*

Our portfolio includes 70 schemes and care homes which support and accommodate over 1,100 people; from those with learning disabilities to people with mental health problems and older people. We have a large network of residential accommodation for homeless young people - our Foyers - providing accommodation, training and employment services to more than 650 young people.

We are seeking an experienced and proven leader to provide strategic and operational leadership for our newly created Care and Support Department. Accountable for revenue budgets over £20 million and some 500 staff, you will drive new business growth, increase our competitiveness and improve our performance. Crucially, you will care deeply about delivering service excellence and meeting the diverse and complex needs of our customers - both residents and commissioners.

To be successful, you must:

- *be passionate about delivering the highest quality services to our customers*
- *have a proven track record in winning and sustaining profitable new business*
- *have a sound understanding of the rapidly-developing field of social care and support, including relevant legislation, trends and best practice*
- *be able to think and act strategically and innovatively*
- *be adept in identifying, negotiating and introducing creative service solutions;*
- *be capable of representing the organisation at the highest level*

For an informal discussion, please contact Clare Roberts on 0780 157 9964, e-mail [clare@campbelltickell.com](mailto:clare@campbelltickell.com). For details, please call Sumaia Migou on 020 8830 6777, e-mail [recruitment@campbelltickell.com](mailto:recruitment@campbelltickell.com) or visit [www.campbelltickell.com](http://www.campbelltickell.com).

*Closing date for applications - Wednesday 25 June, 12 noon.  
Interviews and assessment centre Wednesday 9 July.*

# Vision, drive, leadership

## Chief Executive

Salary £75,000 plus benefits • Darlington, County Durham

Railway Housing Association manages 1,400 properties, mainly for older people across the North East and Yorkshire. We are proud of the quality of our services, our financial independence and our ability to continue to develop. Our Chief Executive, Karen Lathan, will shortly be retiring. We are now looking for an exceptional Chief Executive to succeed her, who is able to build on our strong foundations and move the organisation forward.

Given the size of the Association, we are looking for an 'all rounder' who can combine strategic thinking with operational skills, a strong commitment to supporting and developing our staff, and the ability to ensure we deliver excellent services.

We want to hear from you if have:

- Substantial experience at senior level in housing
- A track record in motivating and leading staff
- Good understanding of finance, risk management, and human resources
- Strategic vision and the drive to implement this
- Strong commitment to our tenants and residents
- Understanding of the issues affecting older people
- Knowledge of development and ability to lead on new projects

For an informal discussion, please contact our consultant Clare Roberts of Campbell Tickell on 0780 157 9964, [clare@campbelltickell.com](mailto:clare@campbelltickell.com). You can download the job pack from [www.campbelltickell.com](http://www.campbelltickell.com) or telephone 020 8830 6777 or e mail [recruitment@campbelltickell.com](mailto:recruitment@campbelltickell.com)

Closing date Monday 30 June. First interviews Wednesday 9 July.  
Final interviews Wednesday evening 16 July and all day Thursday 17 July.



**Urgent!**

**Interim role**

**London**

# **Business Process Re-engineering Specialist**

**c.6-8 weeks**

**Day rate up to £450**

An experienced business process re-engineering specialist is needed urgently to assist a London Borough in undertaking a comprehensive review of its leasehold services operations.

You will review the present process, structures and staffing arrangements. You will report on the necessary changes to systems, structure and culture to deliver significant improvement.

You will have experience of conducting similar exercises elsewhere. A knowledge of leasehold services would be an advantage.

*For details and an informal discussion, please contact Greg Campbell on 020 8830 6777, [greg@campbelltickell.com](mailto:greg@campbelltickell.com).*

***Coming soon***

**Interim role**

**North London**

# **Housing Manager**

**c.6-8 weeks (possibly longer)**

**3-4 days/week**

**Day rate £300-350**

Small specialist housing association providing principally sheltered housing plus supported schemes, seeks an experienced housing manager to cover an existing post on a short term basis. Key responsibilities will include supervising scheme managers, liaising with local authority Supporting People lead officers, and preparing Supporting People returns.

*To express an interest, please contact Sumaia Migou on 020 8830 6777, e-mail [sumaia@campbelltickell.com](mailto:sumaia@campbelltickell.com).*

*Coming soon*

**Permanent roles**

**Eastern Home Counties**

## **Director of Housing Services**

## **Director of Commercial Services**

### **Competitive salary and benefits packages**

Well established medium sized stock transfer housing associations seeks to dynamic, inspirational and effective Directors.

The **Director of Housing Services** will be responsible for all housing management services, including the association's 'Quality of Life' services for older residents, voids and allocations, and the management of regenerated estates and schemes.

The **Director of Commercial Services** will be responsible for day to day repairs and maintenance services, and for all contract management.

To express an interest, please contact Sumaia Migou on 020 8830 6777, e-mail [recruitment@campbelltickell.com](mailto:recruitment@campbelltickell.com). For an informal discussion, please contact Clare Roberts on 0780 157 9964, [clare@campbelltickell.com](mailto:clare@campbelltickell.com).

## **Seeking interim or permanent work?**

Send us your CV and tell us what you're looking for: [info@campbelltickell.com](mailto:info@campbelltickell.com).

To find out more about us, visit our website: [www.campbelltickell.com](http://www.campbelltickell.com).

If you'll be attending Institute of Housing Conference in Harrogate this month, and would like to meet up for a confidential chat, call Clare on 0780 157 9964, Greg on 0793 048 0244, or James on 0798 665 7614.

***Non-executive roles***

***South London***



# ***Board Members***

***WE ARE SEEKING TO RECRUIT FOUR PROFESSIONAL BOARD MEMBERS FOR THIS SMALL DYNAMIC BLACK AND MINORITY ETHNIC LED HOUSING ASSOCIATION.***

Interested in supporting BME women, their families, and other groups with similar needs managed under our housing and support services? Why not contribute to this dynamic and expanding BME housing association, by offering your skills, expertise and enthusiasm to this local community.

Based in Brixton, South London, and having established itself as a provider of social housing in Lambeth, Southwark, Wandsworth, Greenwich, Croydon and Lewisham, we urgently need to recruit members with Legal, HR, Business and Housing Management, Finance, Media, Quality Assurance (Evaluating Strategic Options), Fundraising, or Customer Involvement skills to join our Board.

Membership will require at least 30 hours per annum of your time + an annual weekend Away Day. Ekaya offers reimbursement of reasonable expenses and provides training in relevant discipline for Board Members.

To find out more, call Marcia Campbell, Corporate Services Manager, on 020 8671 4040 or e-mail [marcia.campbell@ekaya.co.uk](mailto:marcia.campbell@ekaya.co.uk), or visit our website at [www.ekaya.co.uk](http://www.ekaya.co.uk).

**Closing date:           Wednesday 18 June 2008**  
**Interview date:       Friday 20 June 2008**

***Non-executive roles***

***Cardiff***



# ***Board Members***

Llamau Limited is a Cardiff-based charitable organisation that provides a range of services across South East Wales to young people and women facing homelessness.

Our vision is that no young person or woman facing homelessness - whatever their problems or background - will be without a comprehensive and holistic package of support until they are capable of sustaining an independent and acceptable lifestyle in their chosen community.

We work with some of the most excluded young people and women, and aim to meet their needs through mediation, supported housing, life-long learning, assertive outreach, housing advice and criminal justice services. We have grown significantly over the past five years and now have an annual turnover of over £6million and employ over 180 staff.

One of our priorities this year is to strengthen our board. We are seeking new board members who can think strategically, make connections and contribute energetically to debates, including current discussions about how we might achieve a more financially sustainable future for the organisation.

We have 6 board meetings and 2 board away days a year plus the AGM, usually all based in Cardiff.

For further information, please contact Llamau Chief Executive, Frances Beecher on 029 2023 9585, [francesbeecher@llamau.org.uk](mailto:francesbeecher@llamau.org.uk).

[www.llamau.org.uk](http://www.llamau.org.uk)



# **Board Members**

Gateway Housing Association is the new name for Bethnal Green & Victoria Park Housing Association and Labo Housing Association following merger on 31 March. It operates in three East London Boroughs: Tower Hamlets, Hackney and Newham, all of which have very large BME populations.

The Association has two vacancies for non-executive Board members. These positions are unpaid, other than expenses. Applications are invited from people with experience in one or more of the following:

- *Accountancy*
- *IT Systems*
- *Environmental Sustainability*
- *Asset Management/Maintenance*

The Association is committed to reflecting the make-up of the local communities on its Board, and applications from women and from people from BME communities are especially encouraged.

The Board expects to meet six times a year (evenings) with two awaydays plus the AGM. In addition, there are four functional Committees, which meet four times a year:

- Risk & Audit
- Personnel
- Performance Management

*For further information, please contact the Chair, Afsana Shukur at [afsanashukur@btinternet.com](mailto:afsanashukur@btinternet.com); or the Chief Executive, Adrian Greenwood at [adrian.greenwood@gatewayhousing.org.uk](mailto:adrian.greenwood@gatewayhousing.org.uk) or on 020 8709 4334.*

***Applications will be by CV and covering letter in the first instance.  
Deadline for applications: Monday 30 June 2008.***