

## ***Permanent and interim opportunities***

***Bulletin No. 59***

***18 October 2007***

***Permanent role***

***Lancashire***

# ***Operations Director***



***£55k plus final salary pension***

Established in 2000 and based in Lytham St. Annes, we own and manage over 1800 homes. Our properties are in good condition following the completion of our five year works programme, we have started a major regeneration project on one of our estates and we are committed to improving our tenant services within our local area. We have an ambitious growth plan and wish to increase the range of services we offer. We see our new Operations Director as directly influencing our vision for the future.

This is an exciting time to join our well established senior team. You will be empowered to lead your department and ensure that it achieves our aims of becoming an upper quartile performer with a strong commitment to tenant involvement and customer satisfaction.

We want to hear from you if you are:

- *A qualified housing professional with experience of managing and motivating staff*
- *A track record and commitment to achieving high customer services*
- *Ability to manage a budget effectively*
- *Ability to work at a strategic level*
- *Ability to make a significant contribution to the business*

This is an excellent opportunity for an ambitious housing professional to move into an executive role or to move up from a smaller organisation.

*For details, please contact Sumaia Migou on 020 8830 6777, e-mail [sumaia@campbelltickell.com](mailto:sumaia@campbelltickell.com). For an informal discussion, please contact Clare Roberts on 020 8830 6777.*

*Application is by CV and covering letter explaining how you meet the selection criteria. **Closing date: Monday 12 November.** First interviews 20 November; second interviews 28 November.*

**Interim role**

**Central London based**

# **Head of Maintenance**

**c.6 months**

**4-5 days/week**

**PAYE or day rate (negotiable)**

Medium sized specialist housing association with properties across England requires an experienced property services professional to take charge of its asset management and maintenance.

Your key roles will be:

- Strategic Asset Management
- Implementation of planned and cyclical maintenance programmes
- Provision of technical advice to the Association in all housing, building, design and property management matters
- Leading the Property Services Team to ensure consistent high quality service

You will have:

- *A strong track record of leading staff within a performance management environment*
- *Experience of developing and implementing asset management strategies*
- *Experience of managing a customer focused maintenance service*
- *Experience of procuring and managing contracts*
- *Thorough knowledge of legislation, policy and best practice in asset management and building maintenance*
- *Experience of customer consultation and involvement*
- *Strong written and oral communications skills*
- *Experience of managing budgets to secure value for money*

For details, please contact Sumaia Migou on 020 8830 6777, [sumaia@campbelltickell.com](mailto:sumaia@campbelltickell.com).

**Deadline for applications: Friday 26 October 2007.**

## **Seeking interim or permanent work?**

Send us your CV and tell us what you're looking for: [info@campbelltickell.com](mailto:info@campbelltickell.com).  
Or call Clare, Greg or James on 020 8830 6777 for a confidential chat.

To find out more about us, visit our website: [www.campbelltickell.com](http://www.campbelltickell.com).

# ***Voluntary Board Members sought***

We are often asked for details of people interested in serving as non-executive Board Members of housing associations or ALMOs (arm's length management organisations) in different parts of the country. These are critical roles in:

- Ensuring effective governance of the organisation
- Setting corporate direction and strategy
- Assessing performance and service delivery in the interests of service users
- Safeguarding the organisation's assets
- Planning for growth and development, and
- Holding the executive properly to account

In most cases, these non-executive positions are unpaid, other than reimbursement of expenses, although some housing associations do pay Board members.

Associations and ALMOs need to ensure that their Board members collectively bring a wide range of skills, expertise and experience, so people with a variety of backgrounds are needed.

If you are interested in being included in our database of potential Board members, please get in touch.

*Please send your CV plus details of your preferred type of organisation and location to Sumaia Migou at [sumaia@campbelltickell.com](mailto:sumaia@campbelltickell.com) (telephone 020 8830 6777).*